



NOTE 20 PCI EXPRESS (PCIe) ERRATA – INTEL DESKTOP BOARDS

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1.1 What

This errata arises due to some Intel desktop boards (see below) needing a chipset driver update and (possibly) a BIOS update before being able to successfully install AudioScience PCIe audio adapters.

1.2 Symptoms

The symptom is that the machine will crash when attempting to install the driver for AudioScience PCIe audio adapters.

1.3 Applies To

This errata applies to any of the following Intel desktop boards:

- All with Ixex Peak-based chipsets
- Others (see complete list in link below)

1.4 Resolution

The issue has been resolved by updating the Intel desktop board chipset driver using the link below:

http://downloadcenter.intel.com/Detail_Desc.aspx?agr=Y&DwnldID=10884&ProdId=3142&lang=eng

If you are still having issues, update the BIOS to the latest version available.

If, after a chipset driver and BIOS update, you are still having issues, please send a detailed email, including make/model of the PC (or specs if custom built), including motherboard and chipset information, to support@audioscience.com.

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